



# ROCK STAR REWARDS

## RULES (GOTTA HAVE 'EM)!

1. Must be 21 years of age or older to participate. Membership is free to join. Valid photo ID is required to sign up for Rock Star Rewards and for all Rock Star Rewards transactions. Approved forms of identification are a valid state driver's license, state identification card, military ID or passport.
2. To sign up for the Rock Star Rewards Program, you must provide a valid email and/or phone number.
3. By joining the Rock Star Rewards Program, members authorize the use of account information including address, email and telephone number for marketing communication purposes. This information is also being collected as part of the membership process. You may opt out of email and phone communications at any time by visiting the Players Club. **You may also unsubscribe to communications at any time.**
4. Members are permitted to hold one (1) single account. Members may only use their personal Rock Star Rewards card. Use of another person's card may result in suspension or revocation of membership.
5. Benefits are non-transferable. Rock Star Rewards card and all the benefits remain the property of the Hard Rock Rocksino Northfield Park.
6. It is the member's responsibility to properly insert their Rock Star Rewards card in the card reader when engaged in play. Any play accumulated without the card properly inserted will not generate Rock Star Rewards benefits.
7. It is the member's responsibility to safeguard the security PIN associated with the account. Members may change their security PIN at any time at their discretion. Approved identification is required to change a PIN.
8. Any Rock Star Rewards card or voucher that is mutilated, forged or altered is void.
9. Fraudulent use of the Rock Star Rewards card including but not limited to point chasing, card manipulation, team playing and any type of theft may result in the loss of membership and privileges. Membership may be revoked or canceled at any time.
10. Hard Rock Rocksino Management reserves the right to adjust any account resulting from malfunction, operator error and/or failure.
11. Hard Rock Rocksino Management reserves the right to deactivate accounts and/ or purge Tier points and other balances at any time. Accounts with no play activity for twelve (12) months or more will have points purged after the twelfth month of inactivity on the guest's account.
12. Rock Star Rewards members or persons who have been banned from the Hard Rock Rocksino or who have opted into the self-exclusion program are prohibited from participating.
13. Employees of Hard Rock Rocksino Northfield Park and their families (family members that live with the Team Member), employees of vendors permanently assigned to work at Hard Rock Rocksino Northfield Park and their family (family members that live with the Vendor), tour operators, their agents and employees, agents of advertising agencies and promotional companies and their immediate family members, as well as agents, successors and assignees may not participate in any Rocksino promotion whereby their winning would subsequently cause another Hard Rock Rocksino Players Club member to miss an opportunity to win a promotional prize or gift.
14. By joining the Rock Star Rewards Program, members agree to be bound by these Official Rules and the decisions of Rocksino Management and the Ohio Lottery Commission.
15. Hard Rock Rocksino reserves the right to change, cancel or alter this program at any time.
16. See Players Club for information and rules on specific promotions and events.

### PROGRAM DISCLAIMERS

1. Tier points are accumulated at a rate of one (1) Tier point per each five (5) dollars wagered in a VLT. Tier upgrades are conducted daily once the minimum number of Tier points has been reached within an earning period. There are two fixed 6-month earning periods: January 1st through June 30th and July 1st through December 31st. Tier downgrades are conducted twice yearly on January 1st and July 1st. After that time, Tier points will reset in preparation for the new earning period. Members will have until the end of the current 6-month earning period to reach the minimum Tier points required for each Tier level. If a member earns the minimum Tier points by the end of the earning period, they will continue their Tier status until the end of the next earning period. If a member does not earn the minimum Tier points by the end of the current earning period, they will return to a lower status depending upon amount of Tier points earned. Minimum Tier points for Legend Status is 10,000 Points, minimum Tier points for Hall of Fame status is 2,000 Tier points. Rock Star Tier status is below 1,999 points.
2. Rock Star Rewards benefits, Tier points, complimentaries and offers which are not earned at the Hard Rock Rocksino Northfield Park location cannot be redeemed or honored at any other Hard Rock Cafe, Hotel, Casino or other locations.
3. Any benefits or offers made available to Hard Rock Rocksino Rock Star Rewards members by a third party or extended by Hard Rock Rocksino on behalf of a third party may be subject to additional rules, disclaimers, taxes, fees, etc. as determined by that party.
4. For more information on our privacy policy and our terms of use please visit [HRRNP.com](http://HRRNP.com).

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OHIO PROBLEM GAMBLING HELPLINE AT 1.800.589.9966  
OR VISIT [WWW.ORG.OHIO.GOV](http://WWW.ORG.OHIO.GOV).

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NORTHFIELD PARK